



## The Division of Pensions and Benefits Telephone Services

Service	Information Available	Telephone #
ACD	Telephone Counselors and access to other Client Services' telephone services; Monday through Friday, except State holidays, 9 a.m. to 4 p.m.	292-7524
Automated Information System (VRU)	Loan, withdrawal, purchase, and account history information; service runs 24 hours a day but depends on host (mainframe) availability	777-1777
Benefit Information Library (BIL)	Prerecorded benefits information; catalogue needed to access; 24 hours a day, 7 days a week; messaging availability to order material	777-1931
Deferred Compensation and SACT Section	Deferred Compensation and SACT information; Monday through Friday except State holidays, 9 a.m. to 4 p.m.	292-3605
Directions Hotline	Prerecorded directions to the Division in Trenton; 24 hours a day, 7 days a week	984-7109
Retired Change of Address (Pension Payroll)	Pension Payroll; Monday through Friday, except State holidays, 9 a.m. to 4 p.m.	292-MOVE (6683)
TDD# for the Hearing Impaired	Hearing impaired members can access telephone counselors; Monday through Friday, except State holidays, 9 a.m. to 4 p.m.	292-7718
Employer Hotline	<i>(ERI, Minimum Hours Rule Change, General Information)</i> 7 days a week; 24 hours a day	984-4521
Employer Forms Order Hotline	7 days a week; 24 hours a day; messaging availability to order materials	777-4357
State Health Benefits Employer Hotline	Health benefits information for local, State biweekly and State monthly employers and information concerning Section 125	777-1082